

Agenda

GSE Customer Council Meeting

Monday, August 23, 2004

1:00 p.m. – 4:00 p.m.

Grimes Building – South Conference Room

Meeting called by:

John Bradford, Chairperson

Attendees:

Patrick Deluhery-GSE; John Baldwin-DOC; Major Darrel Cox-DPS; Jennifer St.John-DNR; Marcia Spangler-DPH; Mary Jane Olney-AG & Land Stewardship; Greg Anliker-Elder Affairs; Charlie Smithson-Ethics; Ruth White-Human Rights; Peggy Sullivan-Judicial; John Bradford-Member of Public; Bob Straker, AFSCME; Roger Johnson, Cultural Affairs.

Agenda topics

Call To Order	John Bradford
Opening Comments	Mollie Anderson
Approve Minutes of August 5, 2004 (Action Requested)	John Bradford
Rate discussion (Action Requested)	Denise Sturm & GSE staff
Next Meeting Date(s)	John Bradford
8/24 – Budget Meetings -Grimes Board Room – 2 nd Floor 8:00 am – 10:30 am	
Open Discussion	John Bradford
Adjourn	John Bradford

Issues for open discussion as time allows:

- Membership – Terms of Office
- Who controls what buildings? Why? Discussion
- Role of Customer Council
- Business Plans
- Fleet & Mail Business Plan – answer any questions/concerns from Dale's presentation on May 14.
- Complaint Procedure – Document
- Budget/Rates
- How charter agencies could impact DAS/GSE
- Billing Group Presentation (Denise, Pat Harmeyer, etc.)

DAS Web Site: <http://das.gse.iowa.gov>